

**YOUTH CARE PLATFORM  
6TH OF JUNE 2017 IN VALENCIA  
REQUEST FOR YOUR INPUT**

*The meeting of the Youth Care Platform of 6<sup>th</sup> of June 2017 in Valencia will address again the topic 'management of services', on which we ask again your active contribution. To feed the discussions we were looking for presentations by experts and we want to ask all delegations to prepare a small presentation on local policies, cases, experiences.*

**MANAGEMENT OF SERVICES IN A CHANGING SOCIO-ECONOMIC  
CONTEXT: IMPACTS OF PUBLIC PROCUREMENT OF SOCIAL  
SERVICES**

**CONTEXT**

The topic of management of services was selected as a priority topic for our work plan 2016 - 2016<sup>1</sup>. It was addressed a first time during the meeting of 20<sup>th</sup> of March in Brussels. Conclusion of this meeting was *that the care sector is a social economic sector according the European definitions, thus part of the global market and legislations such as state aid, procurement, ... and even the (transnational) trade are applying to the sector. According to the European social model there is a substantial amount of public social spending, what makes the sector an attractive and substantial market! We're noticing now that authorities are willing to establish new relations with social services (for many reasons). 'Tendering as instrument to put social services in the market' is one outlook of this.* The evidence for these conclusions are based on these presentations:

*'Social services, what is Europe's interest?'*

Observations on the European Commission's view and policies on social services, social economy, social enterprises and their relations with state aid and the open market of services and goods

(Jos Sterckx, Knowledge Center Social Europe)

[Presentation](#)

*'Social Care Management and Leadership in a world of uncertainty'*

An exploration of the challenges facing managers in not for profit residential care, aftercare and outreach aftercare (Don Bosco Care, Ireland 2017)

(Brian Hogan, CEO Don Bosco Care, IE)

**Contact:**



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<sup>1</sup><https://docs.google.com/viewer?a=v&pid=sites&srcid=ZGVmYXVsd-GRvbWFpbx5b3V0aGNhcmVwbGF0Zm9ybXxneDo3MzU5YTlzMWY0NmM2YTQx>

[Presentation](#)

*'Social entrepreneurship in the care sector, threats and opportunities. An exploration by an umbrella organization'*

The care sector is a very important socio-economic sector. More and more a business approach seems to become the actual practice. Is the difference between for-profit and not-for-profit organizations in care fading out? How do not-for-profit organizations deal with this shift? Will this business approach have an impact on quality of care, on working conditions, on accessibility? Let's look together for the best way how to deal with this fundamental changes.

(Jan Bosmans, Team leader youth care, Vlaams Welzijnsverbond, BE)

[Presentation](#)

*'Social services delivery in a changing environment: challenges for providers and government'*

Fundamental changes in society impact also on the social field. What are new trends and threats that will have a decisive impact on the management of social services delivery? (Prof.dr. Bram Verschuere, Faculty of Economics and Business Administration at Ghent University, BE)

[Presentation](#)

It's obvious that the sector must be aware *that tendering of service contracts might become a common technique for social authorities to set services in the market. (Multinational) facility management companies will make big efforts to enter this services market (though via different business models). In this meeting we want to go a little deeper in this phenomenon of tendering social services.*

**REQUEST FOR YOUR INPUT 1: KEY NOTE PRESENTATION**

We're looking for two experiences at regional/local level of tendering of social services. Is your organisation as service provider applying in tenders of services, is your local authority already working with tenders, do you want to express your vision to feed into the debate?

**Please let us know if you want to propose a speaker or a topic!**

Contribution of max 10 – 15min.

**REQUEST FOR YOUR INPUT 2: INPUT FROM THE REGIONAL PARTNERS**

We invite again all delegations to prepare a short presentation on local policies, cases, experiences on how services are set in the market, on how they relate to the authorities and on the main threads and pitfalls. The questions raised in the context note above can inspire also for your contribution.

Feel free to choose these aspects which are relevant to your situation and knowledge.

*Please keep your presentation short (max 5min). A supportive PPT-presentation can be used (max 8 slides recommended).*

*We hope that all these contributions together will lead to an inspiring exchange of ideas.*

**CONTACT**

All proposals and questions can be addressed to Jos Sterckx

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