

**AGENDA (v7)
YOUTH CARE PLATFORM
20 MARCH 2017 IN BRUSSELS**

Date: 20th of March 2017

Venue: Flemish Agency for Youth Welfare
Ellips Building, Koning Albert II-laan 35, 1030 Brussels

Registration form

Agenda

All documents will be available at <http://www.youthcare.eu/> (document section)

10:00 Welcome and introduction

(Stefaan Van Mulders, chair)

Follow up previous meeting: resolution “Asylum seeking minors are children and youngsters! Resolution to the European institutions” (Rotterdam, June 27th 2016). See also:

<http://www.youthcare.eu/updates/youthcareplatformadoptsresolutiononnon-acompaniedasylumseekers>

10:15 A Way Home – State of play and follow up on the project *The A Way home project was submitted under the Erasmus+ (KA 3) but not approved. This is a real pity, because a lot of time and means were invested to make it successful. A new submission is considered.*

Nevertheless, even without European funding the partners in the Youth Care Platform can learn from each other. Are partners interested in mutual learning, exchange of good practices, ... on the topic of aftercare amongst each other? All regional representatives are invited to present – briefly! – their needs and expectations on mutual learning on after care policies. See the context note.

Conclusions: how to proceed?

11:15 Management issues

– How to go on with the Youth Care Platform after 2017?

In 2014 the Flemish Agency for Youth Welfare initiated the Youth

Contact:



Care Platform (first meeting at the occasion of the ENSA general assembly in Garda, IT). It chaired the Platform for a first period of 3 years. A first work plan was developed and approved (see:

<https://docs.google.com/viewer?a=v&pid=sites&srcid=ZGVmYXVsdGRvbWFpbX5b3V0aGNhcmVwbGF0Zm9ybXxneDo3MzU5YTlzMWY0NmM2YTQx>).

- What's the near future for the Youth Care Platform? Do we need a new work plan 2018–2020?
- Website, membership, expanding the network to new regions and partners, ...
- Planning next meeting in 2017?
General Assembly of ENSA 2017?

11:45 Follow up Europe's social policies

What's happening in Europe (Actual topics at EU-level that impact the youth care)
(Jos Sterckx, Knowledge Center Social Europe)

MAIN THEME: Management of services in a changing socio-economic context

Context notice and questions to be addressed:

The care sector as a social economic sector

- *Working conditions for the workers*
- *For-profit and not-for-profit enterprises*
- *Social entrepreneurship*
- *Private and/or public services*
- *Role of umbrellas; role of labor unions?*
- *Balance between social and economic aspects of services .*

Management of services: moving more and more to a business model approach? What is the impact on the nature of services, on the quality of care, on waiting lists?

Tendering services & care based on contractual agreements?

Care and services in a context of growing financial restraints: outlook in different regions, effects on services, solutions?

Does 'profit making' makes a difference in quality and cost of services?

What about internationalization? Service delivery by multinational companies? What's the impact on the local social tissue, social cohesion, community based services when services are organized by multinational contract bases companies?

Did the care in the past years care became more and more 'mechanical'? Social workers should spend more time with the service users. Effects of procedures, work flow procedures, administrative tasks on care provision. Necessity of these for public level and funders.

12:00 Introduction: 'Social services, what is Europe's interest?'

Observations on the European Commission's view and policies on social services, social economy, social enterprises and their relations with state aid and the open market of services and goods

(Jos Sterckx, Knowledge Center Social Europe)

12:15 Key note: Social Care Management and Leadership in a world of uncertainty

An exploration of the challenges facing managers in not for profit residential care, aftercare and outreach aftercare (Don Bosco Care, Ireland 2017)

(Brian Hogan, CEO Don Bosco Care, IE)

12:45 Lunch

13:30 Key note: Social entrepreneurship in the care sector, threats and opportunities. An exploration by an umbrella organization

The care sector is a very important socio-economic sector. More and more a business approach seems to become the actual practice. Is the difference between for-profit and not-for-profit organizations in care fading out? How do not-for-profit organizations deal with this shift? Will this business approach have an impact on quality of care, on working conditions, on accessibility? Let's look together for the best way how to deal with this fundamental changes.

(Jan Bosmans, Team leader youth care, Vlaams Welzijnsverbond, BE)

14:00 Key note: Social services delivery in a changing environment: challenges for providers and government

Fundamental changes in society impact also on the social field. What are new trends and threats that will have a decisive impact on the management of social services delivery? (Prof.dr. Bram Verschuere, Faculty of Economics and Business Administration at Ghent University, BE)

14:45 Local perspectives, inspiring cases

All regional representatives are invited to present – briefly! – the vision, policy and practices applied in their region (giving your region's field of competence) on "management of services in a changing socio-economic context". See the [context note](#).

Conclusions

16:30 End of the Youth Care Platform meeting

COMMENTS

*Please send all comments to
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